

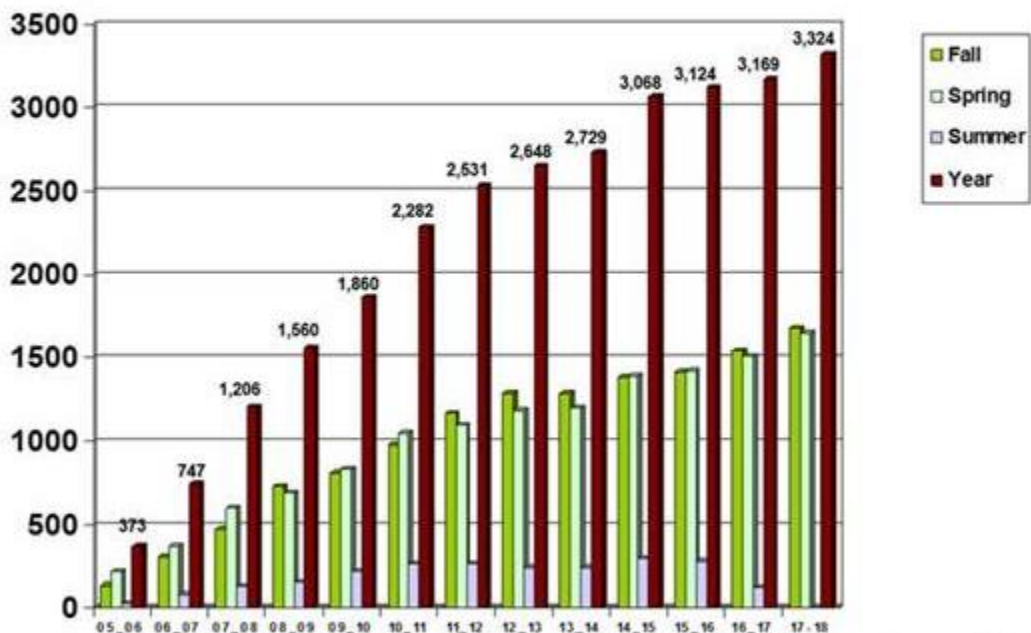
## Brooklyn College Library/Academic Information Technology (AIT) Selected Accomplishments 2017-2018 (FY18) and Goals 2018/2019

Please note: most Library/AIT projects are team efforts involving managers and staff in many units and faculty and administrators across the BC schools; only the lead Library/AIT unit, which is indicated in parentheses.

### Technology and Space FY18 Accomplishments:

- Successfully redesigned the Library lobby, transforming the area to a student-centered social/transitional flexible use space with casual seating and charging stations and exhibit space. (COLOSU, Access Services, AIT)
- Began working with Public Safety and Project Manager from Facilities on redesign of Library entrance to deal with security and heating/air conditioning issues, and using the new ITS Digital ID to implement a swipe entrance system (LSMT, AIT, COLOSU)
- Added four technology-enhanced collaborative-study screen-sharing rooms, funded by Student Technology Fee funds. The room are designed and constructed by AIT and not standalone commercial products – at a major cost saving. (AIT)
- Planned, designed and testing collaborative furniture replacement in Library Café. (AIT)
- Created Open Education Resources (OER) Development Lab with state-of-the-art equipment in coordination with OER Project Manager and Instructional Technologists. (AIT)
- Improved faculty usage of Blackboard Support (AIT): 3524 Courses

## Blackboard Users Statistics 2005-2018



Updated: 06/11/2018

### *Library/AIT Public Computing FY18*

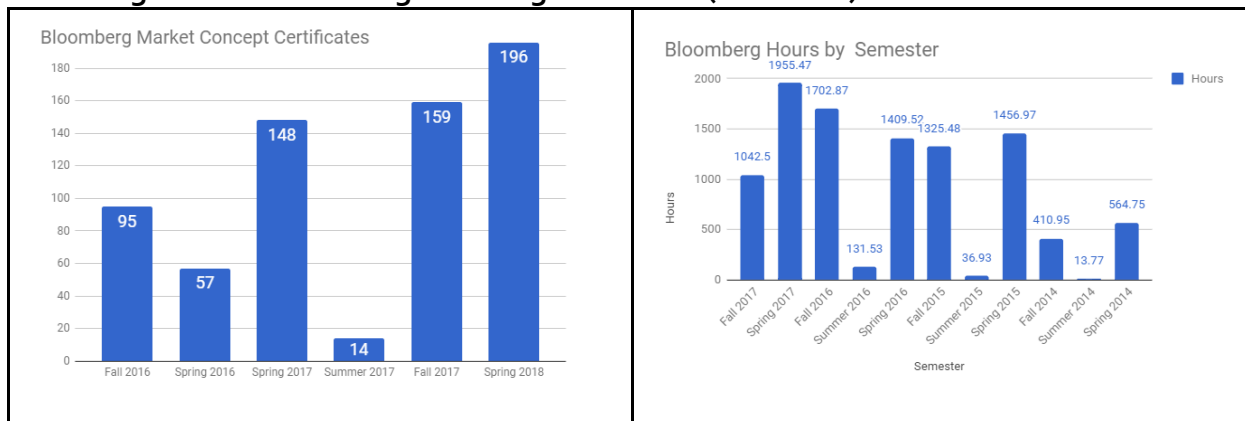
- Deployed new self-sign-in system Spring 2018, assessed and adjusted policies and procedures based on student feedback (AIT, All labs)
- Papercut, the College's print management system, has been successfully installed – AIT currently manages the system for the college. (AIT)
- Improved book scanning system software. Book scanner featured in an article in EdSurge <https://www.edsurge.com/news/2018-06-04-copy-machines-in-libraries-are-going-the-way-of-the-dodo-slowly>, which was subsequently featured as a Library Link of the Day article. (AIT)
- NJVID/illumira Streaming Media Repository launched successfully and used by the Brooklyn College Listening Project classes. NJVid is integrated with Blackboard and available to all instructors. (AIT)
- Laptop Loan program ~100 Laptops ~7500 individual loans (AIT)
- Created Sakai Accounts and Data Files for Middle States Accreditation Working Groups with Associate Provost for Institutional Planning/ Assessment. (AIT)

### **Various Library & AIT Programs FY18 Accomplishments:**

- Provided the campus with advisement on matters of copyright, intellectual property, open access and predatory publishing, including:
  - Prepared and distributed [Predatory Publishing Checklist](#)
  - Launched Scholarly Communication Forum - initial workshop on predatory publishing, with other workshops planned for Fall 2018 (ScholCommCommittee)
  - Participated in ERAC working group to determine promotion and access to hybrid open access resources (ScholCommCommittee)
  - Contributed to work of OLS Scholarly Communications Committee in response to Executive Vice Chancellor and University Provost Vita C. Rabinowitz letter of concern to University Provosts and Deans regarding predatory publishing/Evans (ScholCommCommittee)
  - Copyright Management Certification training completed - Evans
- Open Education Resources (OER) Development, Marketing and Assessment (Deutch)
  - 3 Instructional technologists hired
  - 44 OERs produced with BC faculty, impacting an enrollment of nearly 12,000 BC students with an estimated savings of approximately \$1,784,391.
  - View BC OERs at <http://libguides.brooklyn.cuny.edu/oeralt>
- Reference - Over 2400 reference transactions and ~300 in depth consultations by appointment. (Ref&Instr)
- Liaison Program - Outreach to Faculty regarding materials purchases, scholarly communication, instruction, and more! (Ref&Instr, FacultyLab)  
In conjunction with Nutrition Program in Health and Nutrition Science department - developed and continues to implement (with cooperation from Nutrition faculty) a

series of instruction lesson plans targeted specifically to dietetics professional competencies (ACEND) - Fullington (Ref&Instr)

### Bloomberg Terminals Training and Usage Statistics (Ref&Instr)



### Collection Management FY18

- In FY18 the position of Collection Management Librarian was vacant. The responsibilities were distributed to the head of serials, the Collection Development Committee, professional staff and support staff, and the Chief Librarian. (Admin)
- Successfully searched and hired Collection Management Librarian, Dr. Michael Hughes, who started July 2<sup>nd</sup>. (Admin)
- Enhanced Kanopy streaming media access for classes with new faculty request purchasing model. (Collection Management)
- Awarded FY18 Student Technology Fee Grant for purchase of 2016 Springer e-book Collection, which includes 7,175 titles covering STEM and social science fields, and are used as textbooks and supplementary reading for BC classes (Collection Management)
- Working closely with the donor and the Brooklyn College Office of Institutional Advancement, crafted proposal for Women’s Studies donation (Collection Management)
- Added approximately 12,000 print books, and 57,000 ebooks; increased our serials holdings by 1700 print volumes and 9000 electronic volumes. (Collection Management)
- The National Historical Publications and Records Commission (NHPRC) grant (\$120,631 awarded last year) to process the records of the YWCA of Brooklyn, spanning the years 1888-2011, hired a project archivist and is on target for timely completion. (Archives)
- Digitizing audio tapes from the Archives interviews with Vanguard staff, with transcripts, and from various collections including Murray Horowitz (whose research was used for the book celebrating the 50th Anniversary of the College). Plan to make them available on NJVid (Archives)

- Federal Depository Library Program (FDLP) Librarian (Cramer) worked with the Earth and Environmental Sciences department to resolve issues after a flood in their map room. On the advice, and with the permission, of the New York State Library the maps were deaccessioned. (GovernmentInformation)
- Interlibrary Loan filled ~2000 borrowing requests for ~400 patrons, including over 1200 articles and 800 books. The average time period for an article request is 20 minutes. The History, Psychology, Geology and English departments were the most frequent borrowers, and the requests were filled by libraries from Maine to Hawaii. ILL also filled ~5300 requests that libraries throughout the U.S. and on 6 continents requested from us, from Korea to Mexico and more. (TechSvcs)
- Hosted the 26th Annual Faculty [Book Party](#) on May 1. Fifty books from fifty Brooklyn College faculty authors were honored. (Wild and Koch)

**Library/AIT Faculty and Staff FY18 Publications and Presentations:**

Albarillo, Frans

- "Information Code-Switching: A Study of Language Preferences in Academic Libraries." 2018. *College & Research Libraries*. (forthcoming)
- "Super-Diversity and Foreign-Born Students in Academic Libraries: A Survey Study." 2018. *portal: Libraries and the Academy*.
- "Is the Library's Online Orientation Program Effective with English Language Learners?" 2017. *College & Research Libraries* 78 (5).

Bradley-Sanders, Colleen

- "Local History through Organizational Records: the Case of the YWCA." 2017. New York Archives Week. Thursday, October 19.
- "Grants for Processing: A Case Study in Grant Writing and Project Management at the Brooklyn College Archives" 2018. *Journal of Archival Organization*, 14(1).

Cruz, Carlos

- "Blackboard Access for Online and Classroom Courses" 2017 CUNY IT Conference
- "NJVID roundtable" 2018 Faculty Day Conference
- "What Language Learning Teaches us about Technology" (Panel). Department of Modern Languages and Center for Teaching, April 19, 2018.

Deutch, Miriam

- Presented on Brooklyn College's Open Education Resources (OER) initiatives and development at the CUNY/SUNY OER Showcase Conference, Baruch College, March 23, 2018.

Evans, Beth

- "The Academic Library as Advocate and Avenue to Open Access Scholarly Publishing," panel presentation for "Open Access and Alternative Modes of Scholarly Publication"

with David Aulicino and Philip Thibodeau at Brooklyn College Faculty Day, May 23, 2018.

- "Publishing in the 21st Century," poster with Miriam Deutch, Mariana Regalado, Judy Wild, BC Faculty Day conference

Fullington, Lee Ann and Matthew Harrick

- "Applying instructional design principles to an internship curriculum." In B. West, K. Hoffmann, & M. Costello (Eds.), *Creative approaches to instructional design in libraries: Moving from theory to practical application*. Chicago: Association of College and Research Libraries.

Fullington, Lee Ann and Frans Albarillo

- "Embedded in technology ecosystems: Graduate students, mobile devices, and academic workflows." Poster. Awarded 2<sup>nd</sup> Place for People's Choice Award at the 9<sup>th</sup> International Evidence Based Library & Information Practice Conference (EBLIP9), Philadelphia, PA, June 2017.
- "Charting the unknown through qualitative research: Becoming a practitioner-researcher." Panel at the ACRL Association of College & Research Libraries (ACRL) National Conference. Baltimore, MD, March, 2017.

Regalado, Mariana

- Co-editor [\*Academic Libraries for Commuter Students: Research-Based Strategies\*](#). ALA Press. 2018
- Co-author "[Mapping Student Days: Collaborative Ethnography and the Student Experience](#)." 2017. *Collaborative Librarianship* 9(4).

**Goals 2018/2019: (Please note:** The Library/AIT staff accomplished all proposed FY18 Goals except the Department Self-Study, which was delayed as we waited for the Final Brooklyn College Strategic Plan. We include the Self-Study Goal for FY19.

1. Complete initial report for Library/AIT Department Self-Study in collaboration with Associate Provost for Institutional Planning/ Assessment and bring Library/AIT external evaluators to campus in Spring 2019. (Admin)
2. Conduct new Scholarly Communication Forum workshops (ScholCommCommittee)\*\*
3. Enhance Library Online Orientation Program (LOOP) for First Year students and Transfer students. (Ref&Instr) \*\*
4. Increase outreach to faculty through Library/AIT visits to selected department meetings. (Ref&Instr, AIT) \*\*
5. Conduct survey/focus groups to determine faculty research needs, identify digital scholarship initiatives, and improve services. (LSMT) \*\*
6. Conduct survey/focus groups to determine student research needs and improve services. (LSMT) \*\*
7. Promote existing Web-based research tools through social media and campus events such as TransferNation. (Ref&Instr) \*\*
8. Provide better outreach to transfer students. (Ref&Instr) \*\*
9. Explore digitization of BC master's theses (Distinctive Collections). \*\*

10. Utilizing new FY19 CUNY OER funding, Brooklyn College will develop a minimum of 25 courses with ZERO Textbook Cost. (OER)
  11. Continue to research and demonstrate how open education resources can advance student's critical thinking, analytical skills, and information and digital literacies. (OER)
  12. Increase collaborative technologies and spaces for group research work. (Screen sharing rooms, Collaborative computing areas) (Ref&Instr, LSMT, COLOSU) \*\*
  13. Continue working with Security and Project Manager from Facilities on redesign of Library entrance to deal with Security and heating/cooling issues. Incorporating use of the new ITS Digital ID to implement a swipe entrance system (LSMT, COLOSU)
  14. Assess and modify Self Sign-in system (AIT)
- (\*\*mapped to BC Strategic Plan Benchmarks)