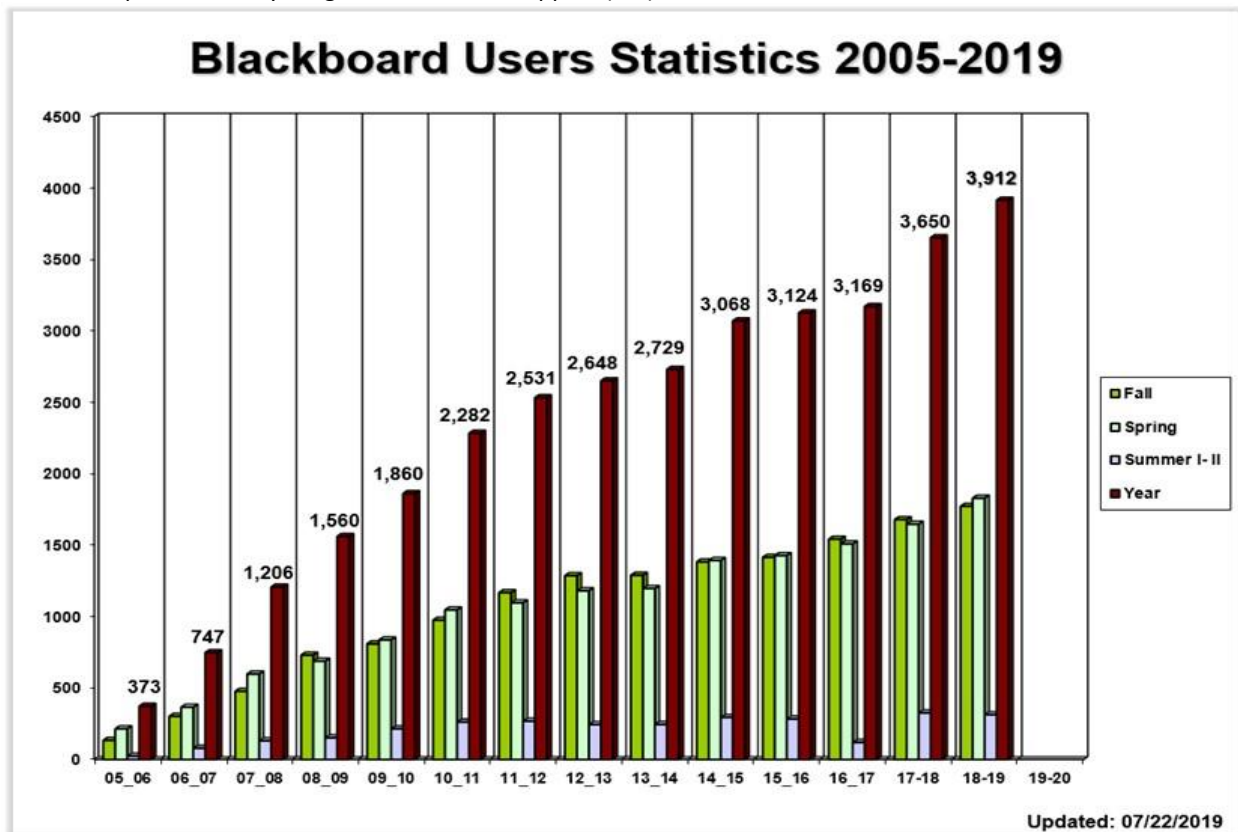


Brooklyn College Library/Academic Information Technology (AIT) Selected Accomplishments 2018-2019 (FY19) and Goals 2019/2020

Please note: most Library/AIT projects are team efforts involving managers and staff in many units and faculty and administrators across the BC schools; only the lead Library/AIT unit, is indicated in parentheses.

Technology and Space FY19 Accomplishments:

- Completed working with BC Security and Project Manager from Facilities on redesign of Library entrance to deal with Security and heating/cooling issues. Incorporating use of the new ITS Digital ID to implement a swipe entrance system (AIT, COLOSU)
 - Completed planning and installation of self-monitoring heat curtain at front entrance;
 - Completed design phase with BC Project Manager on swipe-through entrance turn-styles plan.
- Promoting existing Web-based research tools through social media and campus events
 - Completed redesign of Library Home page (Ref/Instruction, AIT);
 - Began data cleanup for CUNY migration to new online Library Services Platform, Alma/Primo where OneSearch will be the discovery interface (TechSvcs, AIT).
- Added three technology-enhanced collaborative-study screen-sharing rooms, funded by Student Technology Fee funds. The room are designed and constructed by AIT and not standalone commercial products – at a major cost saving. (AIT)
- Planned, designed and testing collaborative furniture replacement in Library Café. (AIT)
- Improved faculty usage of Blackboard Support (AIT): 3912 Courses



Library/AIT Public Computing FY19

The number of computers that AIT Systems oversees on a daily basis continues to grow. Today we are responsible

for more than 1300 computers and the number will continue to grow.

Student Computing

MyPC, the College's self-sign-in computer management system has resulted in a savings of several thousand dollars in Temp Services costs in that CAs are no longer needed to assign computers. In addition, the reporting subsystem allows for an analysis of student computing by area. Note: wireless computing is not included. MYPC is not used for wireless access and AIT has no data on wireless usage.

Area Popularity (7/1/2018 – 6/30/2019)

Lower Level (L4)	48,096
Reference	102,711
Reserves	24,933
New Media	74,342
Bloomberg	3,308
Total	253,390

The popularity of the first floor reserve room should be noted in that the area contains only 20 computers. A special program to display computer availability in different areas of the Library on big screens.

The average session duration 1hr 8 min.

Public Printing

Library pages printed:	2,478,573
Café pages printed	335,228
Color pages printed	12,630
Library number print jobs	409,398
Café number print jobs	57,598
Average print job	6 pages

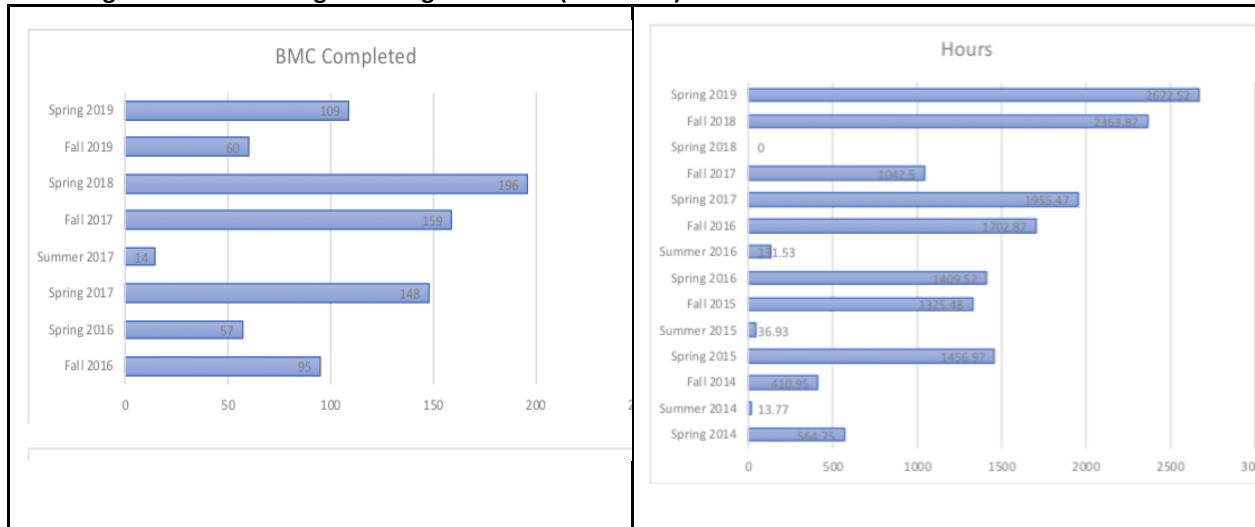
*It should be noted that the number of printed pages continues to fall. In FY2012 **5,454,645** pages were printed. In FY2019 **2,813,801** pages were printed. A drop of approximately 50%!*

Various Library & AIT Programs FY19 Accomplishments:

- AIT assumed responsibilities for the Brooklyn College TVCenter complex, staff and budget on December 12, 2018. The transfer was abrupt rather than gradual with little time to smoothly transition. The Studio B complex itself had been closed to the public since mid-August, 2018, staff were in temporary offices in Whitehead Hall, and the equipment loan program was operated out of the former BC bookstore in the basement of Boylan Hall. During the course of FY19, AIT addressed these issues in collaboration with Facilities, the Provost and the TV/Radio faculty.
 - A security cage was built in the New Media Center to house and distribute the cameras and other equipment as needed for class use and student loan. The cage was activated during the third week in January. Much of the equipment was in need of repair. Repairs were done in-house by the BCTV CLTs where possible, and by the manufacturer if necessary.

- The Studio B UPS system was activated on first week in February but due to heating problems in the UPS room, it was again deactivated. An AC unit was installed in the UPS room first week in March and the unit activated. The lighting grip was partially activated on March 25, just in time for a planned shoot by students.
 - A safety assessment was initiated by the Office of Environmental Health and Safety at the TV Center (Whitehead Hall basement) on March 6, 2019. The assessment was conducted by Director, Carrie Sadovnik, and in response to request from the Provost. The final report was issued May 5, 2019. On the basis of this report, several recommendations have been implemented or are in the process of being implemented. For example, the dead bolts have been removed from doorways in the Studio B complex. A new magnetic lock security system has been installed for 6 public doors. Additional security cameras have been installed. The BCTV Student Field and Distribution Manual was updated.
- Open Education Resources (OER) Team completed an additional 40 OER courses in FY19 impacting 6,968 enrollees resulting in a cost savings of \$873,792. See: <http://libguides.brooklyn.cuny.edu/oeralt>
 - Reference - Over 2400 reference transactions and ~300 in depth consultations by appointment. (Ref&Instr)
 - Liaison Program - Outreach to Faculty regarding materials purchases, scholarly communication, instruction, and more! (Ref&Instr, FacultyLab)
In conjunction with Nutrition Program in Health and Nutrition Science department - developed and continues to implement (with cooperation from Nutrition faculty) a series of instruction lesson plans targeted specifically to dietetics professional competencies (ACEND) - Fullington (Ref&Instr)

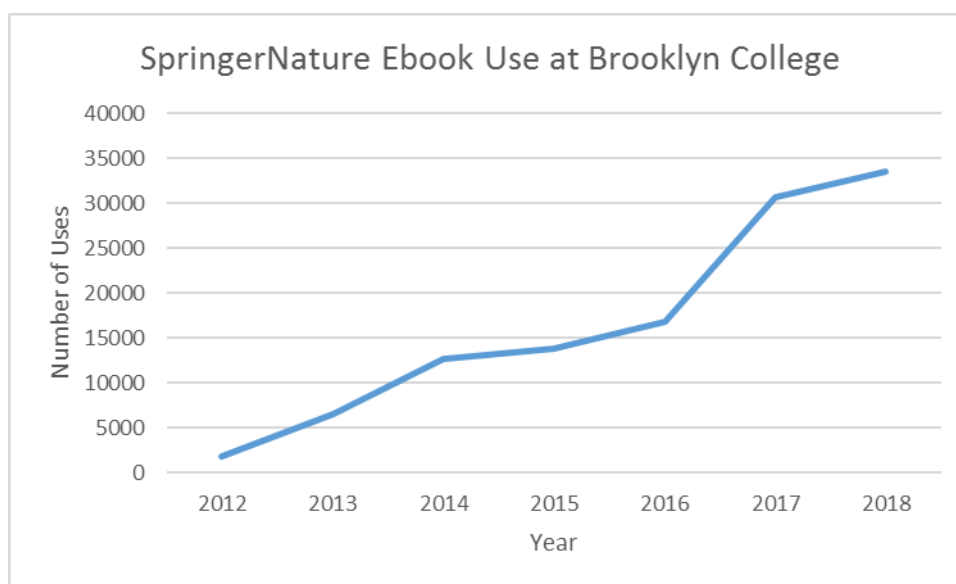
Bloomberg Terminals Training and Usage Statistics (Ref&Instr)



Collection Management FY19

- Awarded FY19 Student Technology Fee Grant for purchase of Docuseek2 Complete Collection, which provide unlimited streaming access to a total of 1800 documentary films across the curriculum, covering subject areas including environmental studies and sciences, sociology, anthropology, global studies, area studies, women’s studies, history, political science, criminal justice, health, psychology, the arts, and more. (Collection Management)

- Working closely with the donor and the Brooklyn College Office of Institutional Advancement, secured donation to create the Freeman Fund for Women’s Studies to support collection development in Women’s Studies. (Collection Management)
- Added approximately 8000 print books, and 47,000 ebooks; increased our serials holdings by 307 print volumes and 13,482 electronic volumes. (Collection Management)
- Increase in use of ebooks by 36,597; net increase in monograph use (print and electronic) of 24,657 (8.5%). (Collection Management)
- Increase of 10,501 in downloads from CUNY Academic Works.
- Developed and implemented a policy on challenged library resources. (Collection Management)
- Acquired the 2017 SpringerNature ebook Package, including monographs in STEM, Psychology, Education, Business and Economics, and Humanities. SpringerNature ebooks are very frequently used by the Brooklyn College community.



Distinctive Collections FY19

- Archives successfully concluded a two-year NHPRC grant for the processing of the YWCA of Brooklyn collection, and met all 10 performance objectives. The final report will be submitted mid-July.

Mentoring

- Prof Bradley-Sanders managed an independent study student last fall for the Archival Management course
- Conservation Lab V. Polishuk -- Supervised Pratt Fellows (Leslie To and Hsiu-Man Lin) in the Conservation Lab
They worked on the YWCA of Brooklyn Collection and preparing of the exhibition.

Special Collections

- LaBatto -- Working on re-processing and dealing with preservation issues on a variety of old collections including John Rooney and Midwood Campus
- Taking an inventory of all of the unprocessed rare books.

- LaBatto Created a form for items brought to the Conservation Lab by staff -has really helped to keep track of materials in and out of the lab.

Conservation and Preservation of Library and Archival Materials.

- Over 100 books and hundreds paper based materials from:
 - The YWCA of Brooklyn Collection
 - The Stuart Schaar Collection on the Middle East and Africa
 - fine Books and rare Books Collection
 - The Robert L. Hess Collection on the Continent of Africa and
 - Ethiopia and the Horn of Africa
- Cleaning up data and eliminating thousands of duplicate MARC records in preparation for planned migration to Alma, the new cloud-based Library Services Platform scheduled for go-live in Fall 2020. (TechSvcs)
- Hosted the 27th Annual Faculty [Book Party](#) on April 11. Thirty-one books from twenty-eight Brooklyn College faculty authors were honored. (Wild and Koch)

Library/AIT Faculty and Staff FY19 Publications and Presentations:

Albarillo, Frans

- Albarillo, Frans. 2019. "A Librarian's Journey to Becoming a Researcher-Practitioner," *Against the Grain*, Vol. 29 No. 5: 8.
- "American-Style Research: A Study of Cultural Perceptions of Libraries and Educational Transitions," The 3rd National Joint Conference of Librarians of Color, Albuquerque, New Mexico, September 28, 2018.

Bradley-Sanders, Colleen

- Bradley-Sanders, Colleen. "Grants for Processing: A Case Study in Grant Writing and Project Management at the Brooklyn College Archives." *Journal of Archival Organization*, 14 no. 3-4 (2018): 111-127.
- Bradley-Sanders, Colleen. "Using Primary Sources to Achieve Pedagogical Goals in Sociology and Political Science at the Brooklyn College Archives." *Collections: A Journal for Museum and Archives Professionals*, 15, no. 2 (2019).
- Bradley-Sanders, Colleen. "The YWCA of Brooklyn: Empowering Women Since 1888." *New York Archives*, Summer 2019.

Cramer, Jane

- Conference Presentation: Lee Ann Fullington, Jane Cramer and Mariana Regalado "Anecdotes, Barriers, and Cooperation: The ABCs of a Library/IT collaboration." Poster presented at the 10th International Evidence Based Library and Information Practice Conference, Glasgow, Scotland. 17-19 June, 2019.

Deutch, Miriam

- Digital Toolbox for Open Pedagogy" CUNY & SUNY Open Educational Resources Showcase, March 22, 2019, Baruch College, City University of New York, 2019.
- Curator, "A New Deal for Artists: Connecting Brooklyn College to Its Past, Present, and Future" exhibit, November 1, 2018 - June 1, 2019. 2019
- Co-Curator with Professor Reynaldo Ortiz-Minaya, *Montage Quotidian: The Photographs of Maximo Rafael Colon*, January 24-April 30, 2019.
- Co-Curator with Prof. Jean Eddy Saint Paul, *Beyond Vertieres* (Haitian Art exhibit) November, 2018 - January, 2019.
- Co-Curator with Prof. Jessica Siegel, *We Are Brooklyn: Immigrant Voices*, August – November, 2018.
- Co-Curator RESPOND BC! exhibit, May, 2019.

Evans, Beth

- "Global North and South in Scholarly Publishing: The Affiliations of Authors and the Situating of Journals," poster presentation for "Values and Ethics in Open Access Publishing" at Stony Brook University Open Access Symposium, October 26, 2018. with N. Johnson.

Georgas, Helen

- Georgas, Helen. "The Digital is Ephemeral: Ebooks and the Future of Library Collections," *Lady Science*, January 2019, <https://www.ladyscience.com/blog/ebooks-and-the-future-of-library-collections>
- Hamlett, Alexandra and Helen Georgas. "In the Wake of Discovery: Student Perceptions, Integration, and Instructional Design," *Journal of Web Librarianship*. Published online April 23. DOI: 10.1080/19322909.2019.1598919

Harrick, Matthew

- Marland, Josh. and Matthew Harrick. Forthcoming 2019 "Investigating the Impact of Student Opt Out on Value-Added Measures of Teacher Quality." *Educational and Psychological Measurement*.
- Harrick, Matthew. and Lee Ann Fullington. Forthcoming 2019. "Just don't make me feel dumb': The Library's Role in the Transfer Student Experience." *Evidence Based Library and Information Practice (EBLIP)*.
- Harrick, Matthew. Forthcoming 2020. "Mentorship Between Novice and Experienced Qualitative Researchers." and "Conducting Focus Groups to Improve Library Outreach." in *Becoming a Practitioner-Researcher: A Practical Guide for Information Professionals* (ACRL Publications),
- "Changing Populations, Changing Focuses: Transfer Students and the Library." SUNYLA Annual Conference. Onondaga, NY, June, 2019. with L.A. Fullington.
- "'I hate feeling like I don't know what's going on': Transfer students, the library, and acclimating to a new campus." LACUNY Dialogues. New York, NY, February 1, 2019. with L..A. Fullington.
- "What Else Can You Do With a Humanities Degree?." Brooklyn College Robert L. Hess Scholar-in-Residence Program Panel on Careers with Humanities Degrees. Brooklyn, NY, 2019

Fullington, Lee Ann

- Fullington, Lee Ann and Alexandra Torres (2018). "A promising partnership: An undergraduate intern and librarian collaborate on research guides and collection development." *Issues in Science & Technology Librarianship*, (91).

Harrick, Matthew

- Harrick, Matthew. & Fullington, Lee Ann. (forthcoming 2019). "Don't make me feel dumb: Transfer students, the library, and acclimating to a new campus." *Evidence Based Library and Information Practice*.
- "Evidence-based library instruction for nutrition research: Librarian and faculty collaboration." (Poster). 10th International Evidence Based Library & Information Practice Conference (EBLIP10), Glasgow, Scotland, June 16-19 2019. with M. Fuster, M. Horlyck-Romanovsky, & Jakuboski.
- "Experiential learning in the library: The STEM internship for undergraduate students." CUNY CUE Conference, New York City College of Technology, Brooklyn, N.Y. May 10, 2019. with Alexandra Torres.
- "New campus, new information: Library support for transfer students." 10th International Evidence Based Library & Information Practice Conference (EBLIP10), Glasgow, Scotland, June 16-19 2019. with M. Harrick.

- "Anecdotes, barriers, and cooperation: The ABCs of a Library/IT collaboration." (Poster). 10th International Evidence Based Library & Information Practice Conference (EBLIP10), Glasgow, Scotland, June 16-19 2019. With M. Regalado and J. Cramer
- "Changing populations, changing focuses: Transfer students and the library." SUNYLA Annual Conference. Onondaga Community College, Syracuse, NY, June 13, 2019. with M. Harrick.
- "I hate feeling like I don't know what's going on: Transfer students, the library, and acclimating to a new campus." LACUNY Dialogues, CUNY Graduate Center, New York, NY, February 1, 2019. with M. Harrick.

Hughes, Michael

- McCann, Laura, and Michael P. Hughes. 2019. "Proactive Collection Care: Leveraging Use Data in a Non-Circulating Art Library." *Art Documentation: Journal of the Art Libraries Society of North America* 38 (1): 122–40. <https://doi.org/10.1086/703510>

Philogene, Sheena

- "Twitter Use by Academic Libraries in New York State" poster presented at the 2019 LACUNY Institute
- "Analyzing Occupational Trends and Bias in 1950's 'I Want to Be' Book Series" poster presented at the Brooklyn College Faculty Day Conference
- "Promoting Kanopy Updates Using LibGuides" lightning talk presented at the ACRL National Library Marketing & Outreach Interest Group (NYC)
- Invited as a panelist to Outside of the Box: Redefining Ethical Innovation in the Academic Library the ACRL/NY 2019 Annual Symposium

Regalado, Mariana

- "Anecdotes, Barriers, and Cooperation: The ABCs of a Library/IT collaboration." Poster presented at the 10th International Evidence Based Library and Information Practice Conference, Glasgow, Scotland. 17-19 June, 2019. With L.A. Fullington and J. Cramer.
- "Technology, Equity, and Pedagogy: Fostering Connection in the Classroom and Beyond." 2018. Panel presentation at Community College and the Future of the Humanities, Humanities Alliance Conference 2018. LaGuardia Community College. October 19, 2018. with K.Hutchinson, K. Rogers, M.A. Smale, and K-A Smith
- "Understanding CUNY undergraduates' lived experiences." Teach@CUNY Summer Institute, The CUNY Graduate Center, NY, August 2018. With M.A. Smale.

Goals 2019/2020: (Please note: The Library/AIT staff accomplished all proposed FY19 Goals except the Department Self-Study, which was deferred as Brooklyn College completed the Middle States Self-Study process in Spring 2019. We include the Self-Study Goal for FY20.

1. Search and hire Science Librarian to support research and data management needs of BC faculty and students.**
2. Search and hire Budget Data Analyst to improve Library/AIT office budget and file management.**
3. Plan and begin Online Learning Program, including searching for and hiring Director of Online Learning (HEO) and Instructional Technologist (aHEO) positions in AIT.**
4. Continue Library/AIT Self-Study process with Task Force completing report in Fall and inviting External Evaluators to campus in Spring 2020.
5. Continue OER development with new FY20 funding in place for more OER development; work with CUNY OLS on OER assessment and sustainability plans.

6. Work with CUNY OLS through migration to new Alma/Promo Library System Platform (LSP), which has begun this summer with data cleanup and will continue with training and testing through to projected LSP launch of Summer 2020.
7. Work with Deans and Center for Teaching on BC Capstone Projects Inventory.**
8. Continue integration of TVCenter workflow and facilities with AIT New Media Center; producing training videos for student certification and training all staff in TVRadio equipment and policies.
9. Improve Library Website, social media and exhibits with input from students and faculty for better communication and use of Library resources.**
10. Increase digitization of resources in Archives/Special Collections, including multimedia resources for expanded use of NJVid/illumira media repository.**
11. Develop new Scholarly Communications Workshops for faculty to increase awareness of predatory publishing and copyright compliance regulations as well as open access publishing opportunities in their fields.**
12. Continue work on transfer LOOP and developing resources with Transfer Admissions staff to improve transfer student retention and success.**

(**mapped to BC Strategic Plan Benchmarks)